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Electronic Visit Verification (EVV) Trainings and Forums

As a reminder, EVV requirement deadlines are January 1, 2021 for Personal Care Services (PCS) and January 1, 2023 for Home Health providers delivering services under Section 40.

With these EVV deadlines quickly approaching, we continue to offer weekly provider and aggregator trainings and weekly provider forums. All trainings and forums are online via Microsoft Teams.

Training Topics

Training topics include, but are not be limited to:

- Accessing the Sandata EVV portal via the Health PAS Online Portal
- Performing EVV administrative functions such as creating and editing information for employees who will use the system
- Navigating through the Sandata EVV system
- Entering and editing visit records
- Recording visit data using other devices
- Accessing and reviewing reports
- Avoiding EVV visit exceptions

Training Schedule

| Training - Provider | |
|---------------------|------------|
| Date | Time |
| November 12, 2020 | 1:00-4:00 |
| November 19, 2020 | 9:00-12:00 |
| December 3, 2020 | 1:00-4:00 |
| December 10, 2020 | 9:00-12:00 |
| December 23, 2020 | 1:00-4:00 |
| December 30, 2020 | 9:00-12:00 |
| January 7, 2021 | 1:00-4:00 |
| January 14, 2021 | 9:00-12:00 |
| January 21, 2021 | 1:00-4:00 |
| February 4, 2021 | 9:00-12:00 |
| February 11, 2021 | 1:00-4:00 |
| February 18, 2021 | 9:00-12:00 |
| March 4, 2021 | 1:00-4:00 |
| March 11, 2021 | 9:00-12:00 |

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| March 18, 2021 | 1:00-4:00 |
|----------------|-----------|

| Training - Aggregator | |
|------------------------------|-------------|
| Date | Time |
| Nov. 23, 2020 | 9:00-10:00 |
| Dec. 17, 2020 | 1:00-2:00 |
| January 28, 2021 | 9:00-10:00 |
| February 25, 2021 | 1:00-2:00 |
| March 25, 2021 | 9:00-10:00 |

You can register for these courses through the [Absorb](#) training platform.

EVV Forums

The purpose of the forums is to answer technical questions regarding the State EVV system and Alternate EVV System Integration process.

If you are interested in implementing an Alternate EVV System, please invite your vendor partners to join the aggregator forums as well.

Forum Schedule

| Forums - Provider | |
|--------------------------|-------------|
| Date | Time |
| November 24, 2020 | 1:00-2:00 |
| December 8, 2020 | 1:00-2:00 |
| December 22, 2020 | 1:00-2:00 |
| January 5, 2021 | 1:00-2:00 |
| January 19, 2021 | 1:00-2:00 |
| February 2, 2021 | 1:00-2:00 |
| February 16, 2021 | 1:00-2:00 |
| March 2, 2021 | 1:00-2:00 |
| March 16, 2021 | 1:00-2:00 |
| March 30, 2021 | 1:00-2:00 |

| Forums - Aggregator | |
|----------------------------|-------------------------|
| Date of Training | Time of Training |
| November 17, 2020 | 1:00-2:00 |
| December 1, 2020 | 1:00-2:00 |
| December 15, 2020 | 1:00-2:00 |
| January 12, 2021 | 1:00-2:00 |
| January 26, 2021 | 1:00-2:00 |

| | |
|-------------------|-----------|
| February 9, 2021 | 1:00-2:00 |
| February 23, 2021 | 1:00-2:00 |
| March 9, 2021 | 1:00-2:00 |
| March 23, 2021 | 1:00-2:00 |

You can register for the forums through the [Absorb](#) training platform.

Forum Questions

Please prepare questions in advance. Once the forum has started, questions can be submitted for review through the Teams chat feature at any time. Instructions on how to submit questions will be reviewed during the beginning of the forum. If you wish to submit questions, please be sure to use your computer to access the Teams chat.

IMPORTANT: During the forum, please submit questions in the following format.

- NPI
- Contact Name
- Contact Phone Number/Email Address
- Question

This information will help State and DXC staff to follow up with answers to your questions. The team will work to answer as many questions as possible during the call, but, due to time constraints, some questions may need to be addressed after the forum. If we cannot answer your question during the call, we will record your contact information and question(s), and follow-up afterward.

Absorb First Time Users:

If you have not registered with the Absorb training platform, see the First Time User Guide for assistance. To access the guide, go to the [Health PAS Online Portal](#) and log into your TPA (Trading Partner Account). Next, click on the section called "Trading Partner User Training," and you will see the link to the First Time User Guide.

Questions?

See the [EVV webpage](#) for more information, including Frequently Asked Questions (FAQ).

Please contact Provider Services with questions:

- Email MaineCare's [EVV email box](#)
- Call Provider Services at 1-866-690-5585, option 3